

Helping to deliver top quality services and support

Western Care Association

Now In its fortieth year, Western Care Association is one of Ireland's most reputable charitable organisations, a service based, outcomes accredited organisation comprising parents/family members, service users, staff, supporters and volunteers.

The Association exists to empower people with a wide range of learning and associated disabilities in Mayo to live full and satisfied lives as equal citizens. They achieve this through the provision of a comprehensive range of innovative services. The organisation supports up to 700 Service Users from its Head Office in Castlebar, through 60 sites in Mayo. The Association is staffed by a team of 730 caring and dedicated professionals.

In 2005 they began a process to replace their Dos accounting software which had served them well for the previous decade but was now limited by outdated technology and historic concepts.

They needed a new business software to help manage the complexities of their expanding organisation thus assisting in the delivery of improved services to their Service Users.

Exchequer created greater efficiencies & automation and reduced duplication of effort and facilitated the management of operational costs. Key aims were to help ease the data entry burden, deliver instant detailed budgetary and management analysis across extensive cost centres and departments and to **reduce the ever increasing volume of paperwork** associated with such an extensive operation.

The criteria for choosing a new solution included:

- ✓ Cost of purchase and cost of maintaining the system, to ensure the greatest return on investment and value for money.
- ✓ Flexibility with regard to system configuration and management of multiple budgets across multiple cost centres and departments.
- ✓ A high level of proven customer support through similar reference sites.
- ✓ Excellent reporting capabilities including the ability to export and email reports cost effectively across an extensive network or managers.



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Tia Crowley Information Systems Manger at Western Care explained ***“Budgetary management and control of costs is critical to our organisation and Exchequer delivers the tools for our managers to perform this function. The most critical benefit to our organisation is the ability of Exchequer to generate timely and accessible management information and to manipulate that information through the use of excel, email and report writer. Through the generation of on system purchase orders our purchasing department has experienced even greater efficiencies. We required a powerful, comprehensive, flexible solution that could be delivered on time and within our limited budget which Exchequer has delivered.”***

Alan Connor, Director of Exchequer adds, “We have a proven history in servicing not-for-profit organisations over the last decade in Ireland and were pleased to be able to work closely with Western Care to provide tangible benefits from their selection of Exchequer which will continue to justify itself in true cost savings, greater efficiencies and a real return on investment in the coming months and years”

